Privacy Statement

Contact Details

Website: https://joone.graphics

Address: Chopinstraat 2 – 3533 EM Utrecht

Phone: +31 (0)6 11334701

Data Protection Officer: J. Vermande

Email: hello@joone.graphics

2. Personal Data We Process

Joone Graphics processes your personal data when you use our services, such as subscribing to our newsletter.

The personal data we collect includes:

- Email address
- Name (when provided)

3. Purpose and Legal Basis for Processing

We process your personal data for the following purposes:

• To send you our newsletter or register for a webinar or other online event we host

The processing of your personal data is based on your explicit **consent** (Article 6(1)(a) GDPR).

4. Special and/or Sensitive Personal Data

Our website and/or services are not intended for individuals under the age of 16 without parental or guardian consent. However, we cannot verify the age of our visitors. We encourage parents to be involved in their children's online activities to prevent the collection of data without parental consent.

If you believe we have collected personal information about a minor without the necessary consent, please contact us at hello@joone.graphics, and we will promptly delete the information.

5. Automated Decision-Making

Joone Graphics does not make decisions based solely on automated processing that could produce legal effects concerning you or similarly significantly affect you.

6. Retention Periods for Personal Data

We retain your personal data only as long as necessary to achieve the purposes for which it was collected.

Specifically:

Email addresses are retained for as long as you wish to receive our newsletter.
You can unsubscribe at any time by following the instructions provided in our emails.

7. Sharing Personal Data with Third Parties

We only share your personal data with third parties when necessary to provide our services to you or to comply with legal obligations.

For sending newsletters, we securely store your email address with our mailing service provider MailBlue or Luma, depending the purpose of subscription.

We ensure that our partners comply with appropriate data protection obligations.

8. Cookies and Similar Technologies

We use cookies and/or similar technologies on our website to enhance your user experience.

For detailed information, please see our Cookie Policy.

9. Your Rights

You have the following rights regarding your personal data:

- The right to access, correct, or delete your personal data
- The right to withdraw your consent at any time
- The right to object to the processing of your personal data
- The right to data portability: request a transfer of your data to you or a third party

To exercise any of these rights, please contact us at hello@joone.graphics.

To verify your identity, we may ask you to provide a copy of your identification document. When doing so, please redact your photo, MRZ (machine-readable zone), passport number, and Citizen Service Number (BSN) to protect your privacy.

We will respond to your request within two weeks.

10. Complaints

If you believe that we have not handled your personal data correctly, you have the right to lodge a complaint with the national supervisory authority:

The Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

For more information, visit: https://www.autoriteitpersoonsgegevens.nl

Disclaimer

Joone Graphics takes appropriate technical and organizational measures to protect your personal data against unauthorized access, loss, or misuse.

Our website may contain links to external websites. Please note that we are not responsible for the content or privacy practices of such other sites. We encourage you to read the privacy statements of any other website that collects personal data.